

Personal Details

Name	Order Number (MANDATORY)
Address	
Daytime Contact Number	

Item(s) being returned

Item (e.g. garment type):	Size:	Colour:	Value £:
School:			
Item (e.g. garment type):	Size:	Colour:	Value £:
School:			

Reason(s) for Return (Please give as much detail as possible)

Size Problem (e.g. too big, too small etc)	
Damaged / Faulty Item	
Wrong Item received	
Other Reason (please specify)	

Customer Requirement

Please exchange the item for:	Size:	Colour:	Value £:
School:			
Please refund the returned item	Size:	Colour:	Value £:
School:			

IMPORTANT – PLEASE READ CAREFULLY

- a)** When returning goods to us you the customer are responsible for the safe carriage of the product back to us.
- b)** You should return any product in its original packaging along with all related paperwork via suitably insured means that covers the full value of the goods. Please retain your receipt confirming the return. If returned products are lost we will not be liable for them.
- c)** Please note that goods must be sent back in a merchantable condition. E.g. the condition in which you would accept goods in from a retail shop.